TABLE OF CONTENTS

	Sheet No.
Preliminary Statement	2
Rate Schedules	
Summary Rate Sheet	2.1
810 – Residential Gas Service	3
820 – General Gas Service	5
822 – Residential and Small Commercial Heating and Cooling Service	6.25
830 – Large Volume Service	6.3
840 – Large Volume Service for Compressed Natural Gas Service Providers	6.5
850 – Optional Gas Service	7
860 – Transportation Service	11
870 – Local Gas Transportation Service – Conforming Gas	14.00
880 - Economic Development Gas Service	14.1
891 - Negotiated Gas Service	15
892 - Cogeneration, Compressed Natural Gas, Fuel Cell Service	17
893 - Large Tonnage Air Conditioning Gas Service	19
894 - Emergency Service	21
Purchased Gas Adjustment Rider	23
Franchise Tax Recovery	30
Weather Normalization Adjustment Rider	33.1
Pipe Replacement Surcharge	33.3
Margin Loss Recovery Rider	33.4
Georgia Rate Adjustment Mechanism (GRAM)	33.6
General Rules and Service Regulations	
Service Regulation No. 1 - Definitions	34
Service Regulation No. 2 - Customer Facilities and Responsibility	35
Service Regulation No. 3 - Customer Credit and Deposits	36
Service Regulation No. 4 - Issuance of Bills	39
Service Regulation No. 5 - Discontinuance and Restoration of Service	40
Service Regulation No. 6 - Gas Main Extensions	43
Service Regulation No. 7 - Service Lines	46
Service Regulation No. 8 - Service to Mobile Home Parks	48
Service Regulation No. 9 - Metering	49
Service Regulation No 10 - Local Gas Quality Standards	50.1
Service Regulation No 11 - General	51
Service Regulation No 12 - Curtailment Plan	52

RESIDENTIAL GAS SERVICE

RATE SCHEDULE 810 (Continued)

Senior Citizen - Low Income Discount

Qualifying customers verified by the Company will be eligible for the waiver of the Customer Charge and Activation Charge. To qualify, the customer must be 65 years of age or older with total annual household income 200% or less of the single person household federal poverty guideline (published annually by the Department of Health and Human Services). The service must be in the customer's name and the customer's primary residence must be the service address.

General Rules and Service Regulations

Gas service at these schedules will be furnished in accordance with the Company's General Rules and Service Regulations, copies of which are available for public reference during business hours at each of the Company's offices and on the Company's Website at www.libertyutilities/ga.

Activation Charge

When a customer applies to initiate service, a charge of $40.00 will be assessed to cover the cost of activating service.

Gas Lights

For all metered gas light services, the charge for such services shall be based on actual usage through a metered source at this tariff rate. For all unmetered gas light services prior to the effective date of this Schedule the customer will be billed for twenty (20) Ccf per standard residential gas light. For all unmetered gas light service after the effective date of this Schedule the Company may estimate and determine the appropriate consumption of the light and charge the applicable rate under this rate schedule.

Priority of Service Provision

Service under this schedule may be curtailed in whole, or in part, by Company at any time when necessary in the judgment of Company to protect service for essential human needs such as residences, hospitals, schools, institutions and essential businesses, or by reason of an event of force majeure, or to facilitate Company's compliance with curtailment or load control plans approved by the Georgia Public Service Commission or by any governmental body or agency having jurisdiction with respect to Company or to Company's Suppliers.

LARGE VOLUME GAS SERVICE

RATE SCHEDULE 830 and 830T

Availability

To any natural gas customer using 100,000 Ccf or more per year for commercial and/or industrial purposes where Company has gas delivery capacity. No gas delivered under this schedule is to be resold.

Character of Service

Natural gas, with a heating value of approximately 100,000 Btu per hundred cubic foot (Ccf) shall be supplied through a single delivery point and a single meter, at standard equipment utilization pressure or at such higher delivery pressure as approved by Company. Service under this rate schedule may be terminated by either party following six (6) months' notice to the other party.

Rates

Service under this Rate Schedule independent of service under Rate Schedule 860 shall pay the **Customer Charge** per meter (regardless of the usage of gas) and a **Volumetric Charge** (per Ccf) as set forth more fully in the Summary Rate Sheet in effect from time to time, which are designated as **Rate Schedule 830**.

Service under this Rate Schedule as a companion service to service under Rate Schedule 860 shall pay the **Customer Charge** per meter (regardless of the usage of gas) and a **Volumetric Charge** (per Ccf) as set forth more fully in the Summary Rate Sheet in effect from time to time, which are designated as **Rate Schedule 830T**, which is an interruptible class of service.

Additionally, bills for service are subject to charges for the **Purchased Gas Adjustment Rider** (for 830 customers), the **Franchise Tax Recovery** charge, the **Weather Normalization Adjustment Rider** (for commercial customers), and the **Margin Loss Recovery Rider**. The **GRAM** adjustments apply to service provided under this Rate Schedule. The amounts payable from customers under this Rate Schedule shall also include **Passthrough Costs**, if any.

Minimum Bill

The minimum net monthly bill shall be the customer charge.

Payment

Each monthly bill for service is due and payable on the date it is issued. A charge of one and one-half percent (1.5%) may be added to the amount of any balance in excess of $20 remaining unpaid at the close of the first business day after fifteen (15) days following such date of issue.

LARGE VOLUME GAS SERVICE (Continued)

RATE SCHEDULE 830 and 830T (Continued)

General Rules and Service Regulations

Gas service at these schedules will be furnished in accordance with the Company's General Rules and Service Regulations, copies of which are available for public reference during business hours at each of the Company's offices and on the Company's website at www.libertyutilities/ga.

Activation Charge

When a customer applies to initiate service, a charge of $40.00 will be assessed to cover the cost of activating service.

Gas Lights

For all metered gas light services under this tariff, the charge for such service shall be based on actual usage through a metered source at this tariff rate. It shall be within the Company's discretion whether a gas light should be metered, however if the gas light is unmetered, the Company may estimate and determine the appropriate consumption of the light and charge the applicable rate under this rate schedule.

Priority of Service Provision

Service under this schedule may be interrupted or curtailed in whole, or in part, by Company at any time when necessary in the judgment of Company to protect service for essential human needs such as hospitals, schools, institutions, residences and essential businesses, or by reason of an event of force majeure, or to facilitate Company's Compliance with curtailment or load control plans approved by the Georgia Public Service Commission or by any governmental body or agency having jurisdiction with respect to Company or to Company's Suppliers.

OPTIONAL GAS SERVICE

RATE SCHEDULE 850

Availability

This interruptible schedule is available at the Company's option to any large volume user using 270,000 Ccf annually or customers using 1000 Ccf per day during off peak periods; whose premises shall adjoin gas mains designated by Company for optional service and customer shall acknowledge that customer either (a) has adequate standby facilities and fuel, or (b) will endure the losses associated with service disruption. Gas deliveries may be interrupted at any time upon thirty minutes notice. Educational institutions, governmental agencies, hospitals, or other medical facilities shall be eligible for service under this schedule.

Gas service under this schedule is for the use of only one person, or single entity through a single point of delivery unless otherwise agreed upon and such gas shall not be resold.

Character of Service

Natural gas, with a heating value of approximately 100,000 Btu per Ccf, supplied through a single meter, at standard equipment utilization pressure, or such higher delivery pressure as approved by Company.

"Optional Gas" and "Firm Gas" are defined in the General Rules and Service Regulations: Service Regulation 1 – Definitions.

Company is relieved of its obligation to deliver any gas under this schedule in the event of force majeure. Any interruptions which may be necessary under this rate schedule shall be made only after having given at least 30 minutes notice by telephone or otherwise, unless due to reasons of force majeure.

Interruption of Optional Service

Optional gas deliveries to customers served on this schedule may be interrupted at any time such interruption is necessary in order for Company to continue to supply the gas requirements of its other customers at such time. The Company will endeavor to notify in advance customers served on this schedule whenever an interruption is required, and each such customer shall cease use of gas at the time and to the extent requested by the Company. Interruptions may vary from time to time among customers, but shall be as equally apportioned as practicable.

"Unauthorized Use" is defined as the taking of any volume of optional gas by Customer during any period when the use of optional gas is interrupted in accordance with notice given by Company. From the effective date of this tariff, Company shall bill, and Customer shall pay, in addition to the rates that would have been billed under this schedule for authorized use, the higher of: (a) $3 per Ccf for all volumes of unauthorized use gas plus any actual pipeline penalties and charges incurred as a result, or (b) 10 times the daily index cost of gas for all volumes of unauthorized use gas.

OPTIONAL GAS SERVICE (Continued)

RATE SCHEDULE 850

Contract

Customer shall contract for this interruptible service hereunder for a term of not less than one (1) year. Upon the expiration of any contract term, the contract shall be automatically renewed for a period of one (1) year. At any time following the first contract year, service may be terminated by either party following at least six (6) months' notice to the other party.

A day, as used herein, shall be defined as a period of 24 consecutive hours designated by Company to coincide with applicable pipeline contract.

Rates

A **Customer Charge** per meter (regardless of the usage of gas) and a **Volumetric Charge** (per Ccf) as set forth more fully in the Summary Rate Sheet in effect from time to time.

Additionally, bills for service are subject to charges for the **Purchased Gas Adjustment Rider**, the **Franchise Tax Recovery** charge, and the **Margin Loss Recovery Rider**. The **GRAM** adjustments apply to service provided under this Rate Schedule. The amounts payable from customers under this Rate Schedule shall also include **Passthrough Costs**, if any.

OPTIONAL GAS SERVICE (Continued)

RATE SCHEDULE 850 (Continued)

Priority of Service Provision

Service under this schedule may be interrupted in whole, or in part, by Company at any time when necessary in the judgment of Company to protect service for essential human needs such as hospitals, schools, institutions, residences and essential businesses, or by reason of an event of force majeure, or to facilitate Company's compliance with curtailment or load control plans approved by the Georgia Public Service Commission or by any governmental body or agency having jurisdiction with respect to Company or to Company's Suppliers.

Installation and Maintenance Costs

Customers served under this Rate Schedule shall be required to pay for the cost and installation of measurement data collection and verification equipment. Customers shall also be required to pay the cost of installation, maintenance and any monthly usage charges associated with telephone, power or other utilities or any sources required for the operation of the data collection and verification equipment. Customers shall also be required to provide adequate space in new or existent facilities for the installation of the data collection equipment.

TRANSPORTATION SERVICE

RATE SCHEDULE 860

A. Availability

This interruptible rate schedule provides for the transportation of gas received by the Company from the Connecting Pipeline Company for the Customer's account to that Customer's facilities. Service under this rate schedule is available to commercial and industrial customers using 100,000 Ccf annually or customers using 370 Ccf per day during off peak periods. **This rate schedule is offered as a companion to the customer's existing sales rate schedule.**

B. Character of Service

Natural gas, with a heating value of approximately 100,000 Btu per Ccf, supplied through a single meter, at standard equipment utilization pressure, or such higher delivery pressure as approved by Company.

C. Definitions

For purposes of this Rate Schedule 860, the terms "Connecting Pipeline Company," "Transportation Imbalance" and "PGA Rider" are defined in the General Rules and Service Regulations, Service Regulation No. 1 -- Definitions.

D. Additional Terms and Provisions of Service Under This Rate Schedule

In addition to the General Rules and Service Regulations:

(i) The Company at its option may require a contract for a specified period of time in rendering transportation service. In addition, Customer must provide an Agency Authorization Notification and Agreement signed by Customer and its Agent if Customer intends to have a third party secure and provides such services on Customer's behalf.

(ii) Except as expressly modified by the provisions of this rate schedule all of the terms, provisions, and conditions of the companion rate schedule (as made effective by the Commission from time to time) applicable to Customer shall also apply to service by the Company to Customer under this rate schedule.

(iii) Customer shall notify Company in writing a least ten (10) working days in advance of each billing month of the volume of gas to be delivered into the Company's system for the account of the Customer during the billing month and the daily rate of delivery. The quantity of gas delivered into the Company's facilities for the account of the Customer shall be based on the transportation allocation for that month by the Connecting Pipeline Company. Adjustments will be made if the Connecting Pipeline Company's reported volumes vary from the nominated volume.

(iv) The Customer is responsible for making all arrangements for transporting the gas from its source of supply to the Company's interconnection with the Connecting Pipeline Company unless other written arrangements have been made between the Customer and the Company.

TRANSPORTATION SERVICE

RATE SCHEDULE 860 (Continued)

F. Rates

In addition to charges for the balancing provisions of the respective Connecting Pipeline Company cash out, scheduling/balancing fees, incentives and/or penalties being assessed to the Customer and the Company assessment of a scheduling fee for any daily transportation imbalance as provided above, Rates shall include a **Customer Charge** per meter (regardless of the usage of gas) and a **Volumetric Charge** (per Ccf) as set forth more fully in the Summary Rate Sheet in effect from time to time. **This rate schedule is offered as a companion to the customer's existing sales rate schedule; the rates of the customer's primary rate schedule shall also apply.** Additionally, bills for service are subject to charges for the **Franchise Tax Recovery** charge and the **Margin Loss Recovery Ride. GRAM** adjustments apply to service provided under this Rate Schedule. The amounts payable from customers under this Rate Schedule shall also include **Passthrough Costs**, if any.

G. Minimum Bill

The minimum monthly bill shall be the customer charge and the demand charge, if any.

H. Activation Charge

When a customer applies to initiate service, a charge of $40.00 will be assessed to cover the cost of activating service.

I. Payment

Each monthly bill for service is due and payable on the date it is issued. A charge of one and one-half percent (1.5%) may be added to the amount of any balance in excess of $20 remaining unpaid at the close of the first business day after fifteen (15) days following such date of issue.

J. Priority of Service Provision

Service under this schedule may be interrupted in whole, or in part, by Company at any time when necessary in the judgment of Company to protect service for essential human needs such as hospitals, schools, institutions, residences and essential businesses, or by reason of an event of force majeure, or to facilitate Company's compliance with curtailment or load control plans approved by the Georgia Public Service Commission or by any governmental body or agency having jurisdiction with respect to Company or to Company's Suppliers.

K. Installation and Maintenance Cost

Customers served under this Rate Schedule shall be required to pay for the cost and installation of measurement data collection and verification equipment. Customers shall also be required to pay the cost of installation, maintenance and any monthly usage charges associated with telephone, power or other utilities or any sources required for the operation of the data collection and verification equipment. Customers shall also be required to provide adequate space in new or existent facilities for the installation of the data collection equipment.

LOCAL GAS TRANSPORTATION SERVICE – CONFORMING GAS

SCHEDULE 870: ALL SERVICE AREAS

1. Availability

   Service under this interruptible class of the Tariff is available to any party who contracts with the Company to provide intrastate Transportation Service of Local Gas that meets the eligibility and Local Gas Quality criteria of this schedule, under the conditions provided herein.

2. Character of Service

   The Company shall transport Local Gas on a Firm basis from a Transportation Service Receipt Point to a Transportation Service Delivery Point, or facilitate the Sale for Resale of Local Gas at a Transportation Service Receipt Point.

3. Rate

   The Rate shall consist of an Application Fee, a Monthly Customer Charge per meter (regardless of the usage of gas) and a Volumetric Transportation Rate (per Ccf) as set forth more fully in the Summary Rate Sheet in effect from time to time.

   Additionally, bills for service are subject to charges for Franchise Tax Recovery charge (if the revenues are included in the applicable franchise tax calculation) and the Margin Loss Recovery Rider. The GRAM adjustments apply
   to service provided under this Rate Schedule. The minimum net monthly bill shall be the customer charge.

4. Definitions

   In addition to other Definitions contained in the Company's Tariff, the following Definitions shall apply to the Company's Local Gas Transportation Service (Schedule 870):

   (a) Transportation Customer: A Person who owns Local Gas or acts on behalf of a Person who owns Local Gas and who signs a Transportation Service Agreement with the Company to transport Local Gas on the Company's facilities.

   (b) Sale for Resale Customer: A Person who owns Local Gas or acts on behalf of a Person who owns Local Gas and who seeks to sell Local Gas to a Pool Manager delivered at a Transportation Service Receipt Point.

   (c) Transportation Service Receipt Point: As determined by the Company at its sole discretion, the location on the Company's system where the Transportation Customer delivers Local Gas to be transported by the Company to a Transportation Service Delivery Point or where the Transportation Customer delivers Gas that is sold for resale to a Pool Manager within the state of Georgia.

SERVICE REGULATION NO. 1
DEFINITIONS

Except where the context indicates a different meaning or intent, the following terms, when used herein or in the Company's rate schedules incorporating these General Rules and Service Regulations, shall have the meanings defined below:

1.1 "Company" - LIBERTY UTILITIES (PEACH STATE NATURAL GAS) CORP.

1.2 "Connecting Pipeline Company" means a pipeline supplier to the Company whose facilities in the sole judgment of the Company can be utilized to transport gas to the Company for delivery by the Company to the Customer under this rate schedule.

1.3 "Cubic Foot of Gas" - The amount of gas necessary to fill one cubic foot of space at a temperature of 60 degrees Fahrenheit and an absolute pressure of 14.65 pounds per square inch.

1.4 "Customer" and "Applicant" - "Customer" is any individual, partnership, association, firm, public or private corporation or government agency or institution receiving Company's service at any specific location, "Applicant" is any such legal person applying for such service.

1.5 "Firm Gas" - The daily quantity of gas delivered to a customer within that Customer's contract demand quantity, if any.

1.6 "Force Majeure" – A force majeure includes, but is not limited to any act, omission or circumstances occasioned by or in consequence of any act of God, strikes, lockouts, or other industrial disturbances, acts of the public enemy, war, blockades, insurrections, riots, epidemics, landslides, lightning, earthquakes, fires, storms, floods, washouts, arrests and restraints of government and people, civil disturbances, explosions, errors, failure, breakage or accident to machinery, software, systems or lines of pipe, exhaustion or depletion the Company's stocks of peak shaving fuel, freezing of wells or lines of pipe, partial or complete interruptions or curtailment of deliveries of gas a result of force majeure under the Suppliers' contracts, inability to obtain rights-of-way or permits or materials, equipment or supplies, and any other causes whether of the kind herein enumerated or otherwise, not within the reasonable control of the Company or its Suppliers or the Customer and which by the exercise of due diligence the Company, its Suppliers, or the Customer, as the case may be, is unable to prevent or overcome. The settlement of strikes or lockouts shall be entirely within the discretion of the person affected and nothing herein shall require the settlement of strikes or lockouts when such course is inadvisable in the discretion of the person affected thereby. A force majeure does not include the nonpayment of bills due.

1.7 "Gas Service" – The availability of natural gas at the Company's point of delivery to Customer irrespective of whether any such gas is actually used.

1.8 "Interruption" – A planned or unplanned restriction of supply to interruptible customers for a duration of time to prevent the Company from exceeding its daily entitlement, to avoid/reduce penalty charges, to comply with restricting directives from an supplying pipeline or storage service provider, to ensure safety, for operational reasons, or at the sole discretion of the Company, to ensure system integrity and service to firm customers.

SERVICE REGULATION NO. 1 (Continued)

DEFINITIONS (Continued)

1.9 “Mcf,” “Ccf," "Therm," and "Dekatherm" - "Mcf" is 1,000 cubic feet of gas; "Ccf" is 100 cubic feet of gas; as used herein, "Therm" means a volume of gas containing a quantity of heat equal to 100,000 Btu and "Dekatherm" means a volume of gas containing a quantity of heat equal to 1,000,000 Btu..

1.10 “Month” - A period of approximately 30 consecutive days between two consecutive regular readings of the Company's meter measuring service to any Customer.

1.11 “Optional Gas” - The quantity of gas Customer agrees to purchase and Company agrees to deliver in any one day when Company has gas available and when Company's distribution system is suitable for such delivery.

1.12 “Passthrough Costs” - Costs, including any taxes (including but not limited to sales, excise or other new or additional taxes) fees, costs, penalties, or other charges that are imposed against Company and/or are passed through from a company from whom the Company purchases the gas, transportation, storage, or other service upon which the Company relies to render the services hereunder. Such Passthrough Costs are to be reimbursed to Company by the particular Customers or classes of Customers who receive the service that gave rise to the incurrence of the Passthrough Costs.

1.13 "PGA Rider" - The Company's Purchased Gas Adjustment Rider, as amended and approved by the Commission from time to time.

1.14 “Point of Delivery" - The point of connection between Company and Customer at which the gas supplied leaves the outlet side of Company's meter and enters Customer's facilities

1.15 "Prompt Payment" - Payment of a bill for gas service within fifteen (15) days following its date of issue.

1.16 "Transportation Imbalance" occurs when more or less gas is received by the Company from the Connecting Pipeline Company for the customer's account, less the unaccounted for gas adjustment, than is delivered to that customer's facilities for the month.

SERVICE REGULATION NO. 11

GENERAL CONDITIONS OF SERVICE

11.1 Limitations of Supply

Company shall endeavor to furnish continuous service to the Customer but does not guarantee uninterrupted service. Company shall not be liable for loss or damage resulting from interruptions, curtailments, or deficiencies in service occasioned by a force majeure or any other cause except willful default or neglect on its part.

11.2 Resale Prohibited

Gas purchased from the Company shall be used by the Customer at one location and shall not be resold, unless specifically authorized by the Company in writing.

11.3 Appliances and Equipment

All appliances and equipment furnished at the expense of the Company shall remain the property of the Company, and may be removed by it upon the termination of Customer's service agreement, or discontinuance of service, or any time thereafter.

11.4 Delivery Pressure

Company shall deliver gas at the pressure available from its distribution system, but not in excess of seven inches of water column, unless a different pressure is expressly set forth in Customer's service agreement. Company may, at its option, contract to deliver gas at a higher pressure to a Customer provided that such delivery pressure may be reduced at any time following at least 90 days written notice to such Customer.

SERVICE REGULATION NO. 12

CURTAILMENT PLAN

12.1 What is a Curtailment

A curtailment is the reduction or temporary suspension of gas deliveries to firm customers due to a shortage of supply, because demand for service exceeds a pipeline's capacity, or system integrity or operational considerations that require a temporary interruption in service. Curtailments may be due to weather conditions, gas supply, or other operational considerations that may not be the same day-to-day or season-to-season. Liberty Utilities utilizes a tiered approach to interruptions and curtailments based upon a prioritization of customer interests, with Residential customers having the highest service priority and the last tier to be curtailed. Generally, curtailment of firm customers will occur only after all interruptible customers have been interrupted.

12.2 Curtailment Process

When curtailments become necessary, the public interest requires the curtailment of natural gas service to firm customers be controlled in a manner that will be equitable to all customers, provide the greatest benefit for the greatest number of people, and consistent with the way in which gas service is supplied to the utility by its gas suppliers. Accordingly, to the extent reasonably possible, the Company shall limit or deny service to its firm customers in a uniform manner.

Curtailment of natural gas service shall generally occur utilizing the tiered categories set forth below, which are based upon prioritization of customer service needs. Curtailment shall be implemented following the customer priority system and the tiers listed below. One hundred percent (100%) of the assigned curtailment is to be directed and achieved in each tier before proceeding to the next tier, if reasonably practicable. Curtailment shall be terminated in the reverse order as natural gas supplies or pipeline capacity permit, restoring service to higher priority customers before lower priority customers are restored.

The Company may, due to localized restrictions in natural gas supply or other location specific system issues or force majeure events on the Company's distribution system or on interstate pipelines, curtail only specific locations on the Company's distribution system if limited curtailment is sufficient to control natural gas usage within acceptable limits. The order of the Curtailment Priority Tiers listed below need not be followed in this localized area, and the Company may limit or deny service in a manner that maintains service to the largest number of customers. Notwithstanding the foregoing, the Company may at any time also curtail individual customers or parts of its system as may be otherwise required by system integrity or operational circumstances.

The Company reserves the right to physically control a customer's natural gas supply if the customer does not comply with an order to curtail usage.

Customers may be responsible for an additional charge for unauthorized use upon failure to curtail natural gas consumption requirements when notified by the Company.

12.3 Curtailment Tiers

Tier 1 – Customer Priority 7. Optional gas customers (Rate Schedule 850).

Tier 2 – Customer Priority 6. Transportation customer (Rate Schedules 830T, 860, and 870).

Tier 3 – Customer Priority 5. Large commercial and industrial customers.

Tier 4 – Customer Priority 4. Small commercial and industrial customers.

Tier 5 – Customer Priority 3. Requirements for essential feedstock uses, other than when production operations are shut down, except where the use of a fuel other than natural gas is reasonably available.

Tier 6 – Customer Priority 2. Requirements for in session schools, sanitation facilities, police protection and fire protection, except where the use of a fuel other than natural gas is reasonably available.

Tier 7 – Customer Priority 1. Residential requirements for any purpose, hospitals, assisted living facilities, nursing homes, skilled nursing homes.

12.4 Curtailment Procedure

In the event of a curtailment, the Company will attempt to notify the impacted customers in a reasonable time frame. The Company will attempt to contact the customer through two separate means of communication: email and telephone. The communications will be directed to the most recent contact person listed on the account. The customer is responsible for compliance within a thirty (30) minute timeframe from the receipt of the curtailment notification unless the Company specifies a longer timeframe for compliance. In the event a customer does not comply with the curtailment request, the Company reserves the right to physically control a customer's natural gas supply.